



DigiAssist

RPA as a Service





WM Promus delivers RPA as a Service (RPAaaS) - a simple solution to automate business processes with no technology overheads.

DigiAssist offers the benefits of RPA – digital workers on demand, improved efficiency, increased productivity, enhanced accuracy, timeliness, 24/7 availability, operational flexibility and data confidentiality – **with the additional benefits of SaaS** – lower running costs, reduced time to ROI, increased scalability and ease of use.

Through Robotic Process Automation (RPA), a digital workforce increases operational efficiency, reduces costs, boosts employee morale and delivers a superior customer experience. **Improved operations 24/7** - 365 days a year. With DigiAssist, businesses have easy access to that workforce from anywhere. As a highly-scalable affordable solution, with a monthly fee based on robot usage, DigiAssist suits organisations of all sizes.

Headquartered in London, WM Promus boasts 13 years of expertise in digital transformation consultancy and solutions. Since its foundation in 2008, WM Promus continues to transform businesses through innovation and automation.

Our Solutions Our Approach

Offering superior automation solutions and first-class service, WM Promus deserves our standing amongst the UK's leading consultancies. Our approach drives our success.

Listen: We grasp your goals, drivers and challenges

Consult: We collaborate with you to co-design your solution

Innovate: We leverage our expertise, our technological depth and breadth and our openness to new ideas

Realize: We turn concepts into reality and deliver on our promises

Deliver: We leave you with results that matter and solutions tailored to your needs



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Key Features

Quickly automates common or repetitive manual tasks and frees up human resources for higher value work

Easy-to-use intuitive browser-based control panel for managing existing robots

Self-service access to new robots

Seamless implementation of process automation and hassle-free deployment

Digital workers providing accuracy, productivity, consistency, reliability and compliance 24 X 7

Meeting today's requirements without sacrificing instant scalability in the future

Continual process improvement through insightful reporting and analytics

Codeless configuration extends bot management to non-IT functions

No initial training and any knowledge of coding

Set up and operate within 24 hrs with no commitment to maintenance and no invasive technology

Use Cases

Make your business more productive

Finance & Accounting	Human Resources	Customer Services	Payroll	Operations/ Compliance/Legal	Information Technology	Supply Chain
Invoice Processing	Employee Onboarding	New Account Creation	Payroll Payment	Sanctions & Claims Checking	Server/Storage Provisioning	Supply Chain Risk & Management
Expense Management	Employee Offboarding	Unlock Accounts	Employee Setup	Document Validation	Daily/Periodic checks	Vendor Selection & Procurement
Collections Payment matching & Processing	Learning & Development Administration	Service Level Management & Reporting	Earnings & Deductions	Case Management Updates	Database Administration	Supply & Demand Planning
Accounting Journal Entries	Background checks	Reset Credentials	Time Record Validation	Conflict of Interest	System Administration	Inventory Management
Update Exchange Rates	Employee Data Management	Update & Delete Accounts	Staff Transfers	Compliance Reporting	Network Support & Provisioning	Contract Monitoring & Enforcing
Finance Data Management	External Portal Updates	Support Ticket Creation	Payroll Audit	Customer Due Dilligence	Database Administration	Shipment Scheduling & Tracking
Finance Reporting	Unemployment Verification	Escalation Management	Payroll Reporting	Screening & Risk Management	Backup Management	Refunds & Returns
Debt Recovery	Leave Management	Progress Chasing	Data Collection Streamlining	IP & Fraud Detection	Patch Management	External Portal Updates
Financial Planning & Analysis	HR Compliance Checks	Interfacing with External Support Vendors	Data Access Acceleration	Policy Administration & Servicing	Data Migration	Order Processing
Account Reconciliations	Job Posting	Updating & Closing Tickets	Data Validation	Creditial Verification	Legacy Non-API Integration	Shipment Status Communication
Accounting Journal Entries	Offer Letter Administration	Customer Records Management	Payroll Analysis	Outside Affiliations Review	Infrastructure & Application Monitoring	Customer Onboarding
Vendor Onboarding	Recruitment Administration	System Synchronisation	Benefits Administration	Licensing & Registrations	Testing Automation	Supplier Relationship Management
Credit Checks	Resume Screening	Workflow Acceleration	Compliance Reporting	New Matter Requests	User Experience Monitoring	Spend Analytics & Reporting

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Team member

Digital workers alongside humans, co-delivering services and value – that’s the future workforce. At WM Promus, we’ve already introduced bots to complement the work done by our employees. We’re not replacing employees and we’re not trying to re-create all they do. We’ve tapped into the productivity potential of a bot partner helping our employees achieve their goals.

Our employees are smart and thrive on what they’re great at - problem solving, planning, building relationships; tasks that requires creativity, ingenuity and emotional intelligence. Their bot partners tackle the chores they hate - project administration, invoice processing, data reconciliation – the repetitive data entry, cut and paste tasks.

Whether you’re a large enterprise with multiple locations or a small startup, it’s time to consider augmenting your team with RPA bots.

Introducing a bot member to the WM Promus engineering team who designed and built DigiAssist, was a game changer. Not only did we increase efficiency but we raised employee satisfaction.

Empower your employees the way we did. Get yourself a bot co-worker!



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